

PSAP-DIR Update

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Reminder - What is PSAP-DIR?



- A confidential telephone directory
- Back office tool for PSAPs
- Participation is voluntary
- Use is voluntary
- When and why to use - up to them



european emergency number association

Background

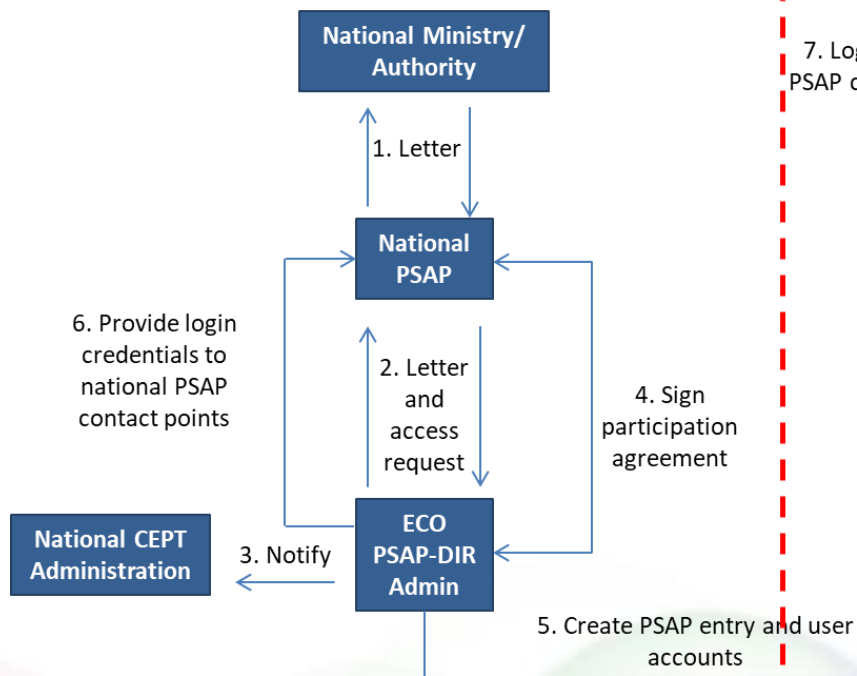
- EENA Database for transnational emergency calls
 - Contact details for 24 PSAPs in 19 European Countries
- EENA letter to ECC - April 2015
 - Encourage greater participation by European PSAPs by putting the directory *“on a more formal footing with an appropriate public European body with the experience and expertise to manage it”*
- ECC Report 264 – Feasibility Study adopted in May 2017
 - Is it an appropriate activity for the ECC?
 - Are their legal risks for the ECO?
 - Cost and resource considerations
- ECC decided to proceed in June 2017
- ECO Council, following consideration of financial and legal aspects, agreed to commit resources to the project in December 2017.

Project Plan

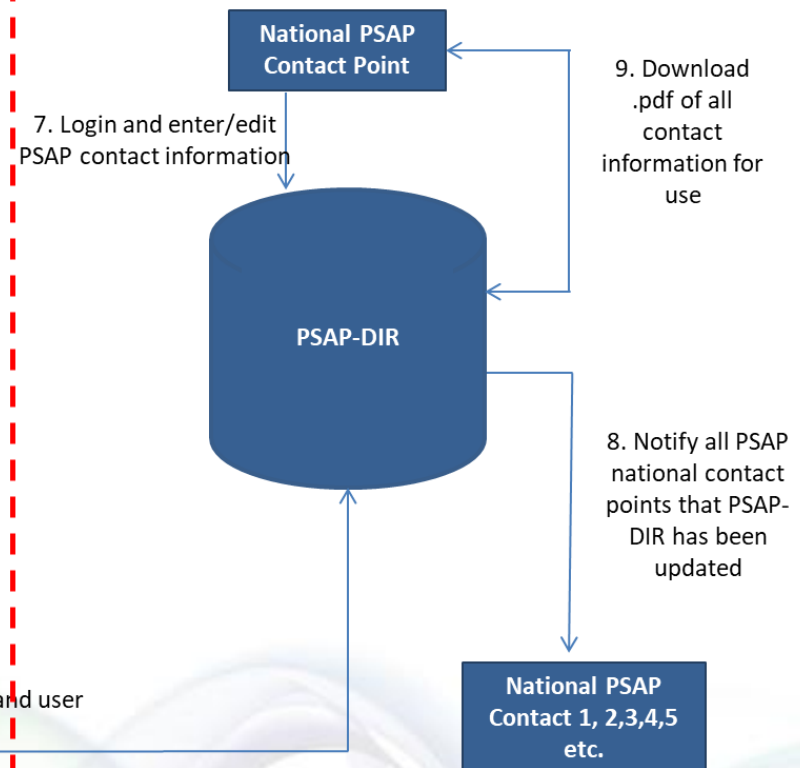
- Project Kick-Off (**13 February 2018 – web meeting with stakeholders**)
- Parallel running of administrative and technical aspects of the project (**February 2018 – September 2018**)
 - **Administrative tasks –**
 - Notification to current EENA transnational DB members to obtain letter from relevant national authority and sign participation agreement with ECO (notification sent **19 February 2018**)
 - Notification to all other PSAPs at EENA conference (**25-27 April 2018**)
 - **Technical tasks –** Software development and testing – (**July/August 2018**)
- ECO is now technically ready.
- EENA to discontinue transnational database from **01 December 2018**

Project Plan (2)

Administrative Steps



Technical Steps



Demonstration

PSAP-DIRECTORY



Letters received so far

- Letters received from relevant national authorities for PSAPs in Austria, Bulgaria, Croatia, Czech Republic, , Estonia, Finland, Georgia, Hungary, Iceland, Ireland, Latvia, Lithuania, Poland, Romania, Slovak Republic, Sweden and The Netherlands . (17 countries)
- Participation agreements signed by Austria, Finland, Ireland, Poland (Primary), Poland (Secondary) and The Netherlands (6 PSAPs).
- Still work to do !

New tasks for BEREC in EECC

- Political agreement reached on the European Electronic Communications Code (EECC) in June 2018
- EECC expected to come into force in December 2018
- Member States will be required to transpose EECC into national law by end of 2020
- Certain obligations for BEREC in the EECC
 - *“BEREC shall maintain a database of E.164 numbers of European emergency services to ensure that they are able to contact each other from one Member State to another, if such a database is not maintained by another organisations”*
- *Cooperation between ECC/ECO and BEREC on this matter*

Thank you for your attention!



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