Reminder - What is PSAP-DIR?

- A confidential telephone directory
- Back office tool for PSAPs
- Participation is voluntary
- Use is voluntary
- When and why to use - up to them
Background

• EENA Database for transnational emergency calls
  • Contact details for 24 PSAPs in 19 European Countries

• EENA letter to ECC - April 2015
  • Encourage greater participation by European PSAPs by putting the directory “on a more formal footing with an appropriate public European body with the experience and expertise to manage it”

• ECC Report 264 – Feasibility Study adopted in May 2017
  • Is it an appropriate activity for the ECC?
  • Are their legal risks for the ECO?
  • Cost and resource considerations

• ECC decided to proceed in June 2017

• ECO Council, following consideration of financial and legal aspects, agreed to commit resources to the project in December 2017.
Project Plan

- Project Kick-Off (13 February 2018 – web meeting with stakeholders)
- Parallel running of administrative and technical aspects of the project (February 2018 – September 2018)
  - Administrative tasks –
    - Notification to current EENA transnational DB members to obtain letter from relevant national authority and sign participation agreement with ECO (notification sent 19 February 2018)
    - Notification to all other PSAPs at EENA conference (25-27 April 2018)
  - Technical tasks – Software development and testing – (July/August 2018)
- ECO is now technically ready.
- EENA to discontinue transnational database from 01 December 2018
Project Plan (2)

**Administrative Steps**

1. Letter
2. Letter and access request
3. Notify
4. Sign participation agreement
5. Create PSAP entry and user accounts
6. Provide login credentials to national PSAP contact points

**Technical Steps**

- National PSAP Contact Point
- PSAP-DIR
- National CEPT Administration
- ECO PSAP-DIR Admin

7. Login and enter/edit PSAP contact information
8. Notify all PSAP national contact points that PSAP-DIR has been updated
9. Download .pdf of all contact information for use
Letters received so far

- Letters received from relevant national authorities for PSAPs in Austria, Bulgaria, Croatia, Czech Republic, Estonia, Finland, Georgia, Hungary, Iceland, Ireland, Latvia, Lithuania, Poland, Romania, Slovak Republic, Sweden and The Netherlands. (17 countries)
- Participation agreements signed by Austria, Finland, Ireland, Poland (Primary), Poland (Secondary) and The Netherlands (6 PSAPs).
- Still work to do!
New tasks for BEREC in EECC

- Political agreement reached on the European Electronic Communications Code (EECC) in June 2018
- EECC expected to come into force in December 2018
- Member States will be required to transpose EECC into national law by end of 2020
- Certain obligations for BEREC in the EECC
  - “BEREC shall maintain a database of E.164 numbers of European emergency services to ensure that they are able to contact each other from one Member State to another, if such a database is not maintained by another organisations”
- Cooperation between ECC/ECO and BEREC on this matter
Thank you for your attention!

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